

About Medtronic LABS

Medtronic LABS is a health systems innovator with the mission to expand access to healthcare for underserved people across the world. We design and implement tech-powered healthcare delivery models with Ministries of Health that strengthen and extend health systems into local communities to deliver measurable population health outcomes.

Our Programs

Medtronic LABS is an independent non-profit (501c3) organization with entities and programs in Kenya, Tanzania, Rwanda, Ghana, Sierra Leone, Bhutan, Bangladesh, and the United States. To date, we have reached over 1.4M patients, improved outcomes for over 100,000 patients, and trained over 8,000 health workers. We're creating lasting outcomes – covering the entire range of community-based care, including hypertension, diabetes, mental health, malaria, TB, HIV, maternal health, and disabilities.

678K
PATIENTS SCREENED

241K
PATIENTS ENROLLED

124K
LIVES IMPROVED

9K HEALTH WORKERS TRAINED





Not a comprehensive list

Partners

GOVERNMENT

- Ministry of Health Kenya
- Ministry of Health, Republic Ghana
- Ministry of Health, Rwanda
- Rwanda Biomedical Center (RBC)
- County and Regional Governments

HEALTH SYSTEMS

- ► Christian Health Association of Ghana (CHAG)
- Christian Social Services Commission (CSSC)
- Christian Health Association of Sierra Leone (CHASL)

FUNDING PARTNERS

- World Diabetes Foundation
- Novo Nordisk (iCARE Program)
- ► PATH
- Roche
- ► Sanofi Global Health Unit
- ▶ Patrick J. McGovern Foundation
- ▶ Bill & Melinda Gates Foundation

CONSORTIUM PARTNERS

- ▶ UHC 2030 Coalition
- NCD Alliance Global
- Digital Connected Care Coalition
- The Global Fund
- ▶ The Global Digital Health Network
- Community Health Impact Coalition

Our Solution

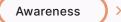
Combining software, point-of-care toolkits, and targeted health system strengthening we drive and deliver health outcomes by leveraging cutting-edge digital technologies to transform last-mile healthcare delivery over the long-term.











Screening

Diagnosis

Community-based Disease Management:

- Localised patient experience
- In-person, hybrid, virtual models

Improved Clinical Outcomes

HEALTH SYSTEM STRENGTHENING

Digital transformation

Field operations

Monitoring & evaluation

Policy & advocacy

Training

Tele-counseling

POINT-OF-CARE TOOLKITS

PARTNERS



SPICE PLATFORM MODULES

SPICE Core

SPICE Engage

SPICE Insights

SPICE Connect

Our Product - SPICE

Meet SPICE, the first open-source digital platform designed to support a new era of data-driven community healthcare delivery. We go beyond the commonly used CHW 'survey tools', to ensure that all community-based activities are linked to the health system and are driven by clinical needs for smarter resource allocation and better health outcomes. In 2023, we will become the first digital global good for precision population health.



SPICE Core -

Is our community-based platform for data-driven population health. We leverage clinical algorithms to screen, refer, and manage patients based on clinical risk, transforming care delivery from reactive to proactive. With SPICE, community-based work is linked bidirectionally to the rest of the health system.

Key Features: regional customizability, offline first, clinical algorithms, decision support

Clinical areas: Hypertension, diabetes, mental health, maternal health, HIV, TB

Health System Users: Community health workers, nurses, doctors, pharmacists, lab technicians, nutritionists



SPICE Engage -

Is our patient engagement platform designed to drive patient interactions that generate results. Designed with busy health workers in mind, it allows for targeted patient follow-up at every stage of the patient journey to ensure patients are getting the support they need for better health outcomes.

Key Features: Tele counselling, automated SMS, two-way SMS

Health System Users: Tele counsellors, health system staff trained on patient engagement



SPICE Insights

Is our data analytics platform designed to deliver the right information to the right stakeholder at the right time. From clinical outcomes to operational KPIs SPICE Insights is designed to make data useful at every level of the health system.

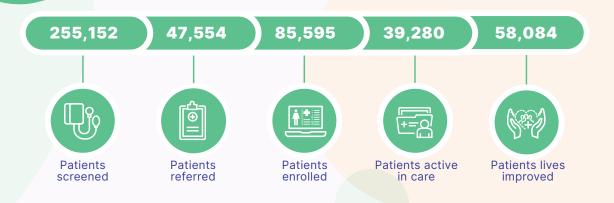
Key Features: data visualizations and dashboards for operational and clinical KPIs, MoH report downloads, customizability for user and level of health system.

Health System Users: National policymakers, local government, health facility administrators.

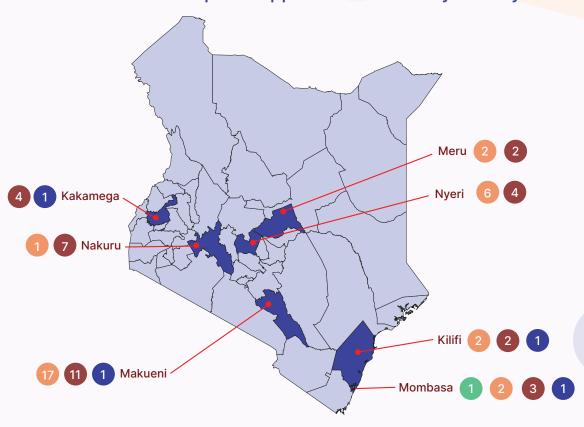


SPICE Connect

Is at the core of our strategy for integration and partnership within the technology ecosystem. Our ongoing work on easy-to-implement and standards-based integrations from national level reporting systems like DHIS2 and EMRs to other technology platforms sets us apart. We aim to build a collaborative tech ecosystem wherever we work.



Distribution of Spice Supported Facilities by County



Key

- Level 1 ► Community Units, 98
- Level 2 ► Dispensaries, 3
- Level 3 ► Health Centres, 28

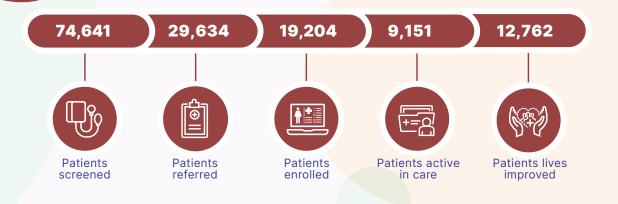
- Level 4 ► Primary Referral Units, 32
- Level 5 ➤ Secondary Referral Units, 4

Partners

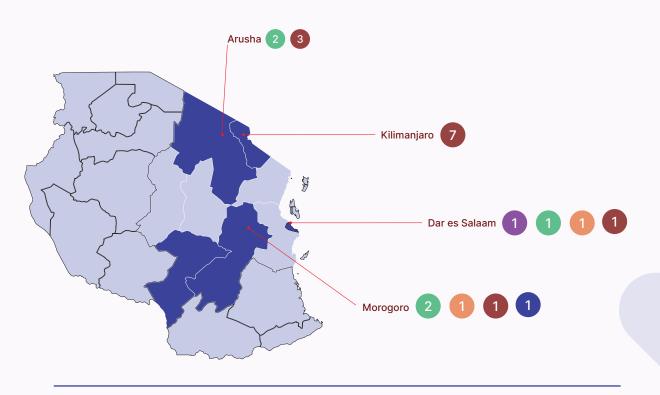
HEALTH SYSTEMS PARTNERS

- Ministry of Health, Kenya
- County and Local Governments

- World Diabetes Foundation
- Novo Nordisk
- PATH



Distribution of Spice Supported Facilities by Province



Key

- Level 1 ➤ District Hospital, 1
- Level 2 ► Regional Referral Hospital, 5
- Level 3 ➤ Zonal Level, 2

- Level 4 ► National Level, 12
- Level 5 ➤ Secondary Referral Units, 1

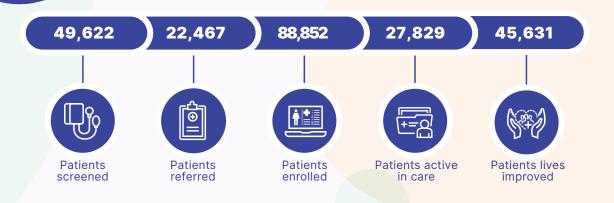
Partners

HEALTH SYSTEMS PARTNERS

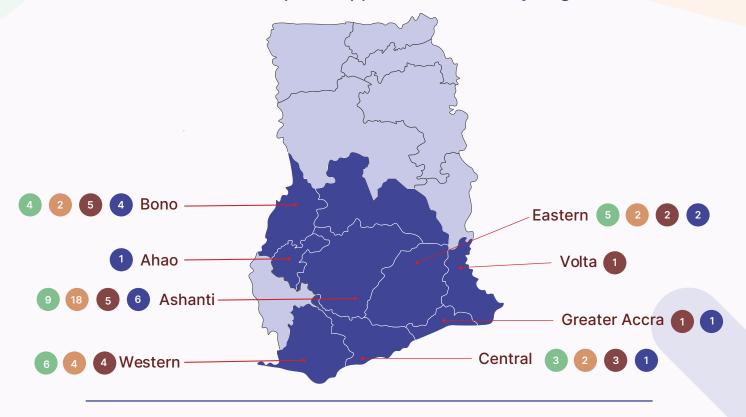
Christian Social Services Commission (CSSC)

- ► Sanofi Global Health Unit
- ► Medtronic LABS

Ghana, Akoma Pa



Distribution of Spice Supported Facilities by Region



Key

Level 2 Sub - District, 27

Level 3 → District Level, 28

Level 4 Regional Level, 21

Level 5 ► Tertiary Level, 15

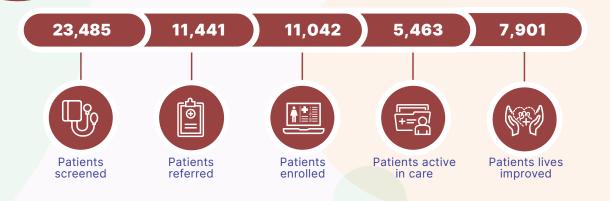
Partners

HEALTH SYSTEMS PARTNERS

Christian Health Association of Ghana (CHAG)

- GIZ, Federal Ministry of Economics Cooperation and Development, Germany (BMZ)
- Novo Nordisk

Sierra Leone, Betteh Lyfe



Distribution of Spice Supported Facilities by Region



Key



Level 3 ➤ Secondary Care, 4

Level 4 ► Tertiary Care, 3

Partners

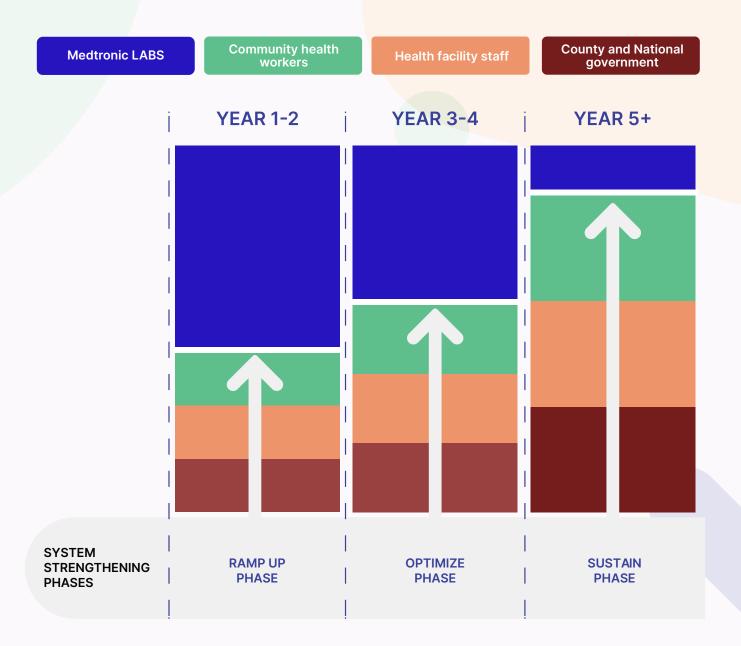
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- ▶ Bill & Melinda Gates Foundation
- Medtronic LABS

Sustainability Framework

To execute on our approach to sustainability, we will support health system functions in building capacity so that the mix of activity ownership transitions from Medtronic LABS to health systems and Ministries of Health over time.



Medtronic LABS Global health, local solutions

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